

ONEPOINT COMMUNICATIONS – COLORADO, LLC  
D/B/A ONEPOINT COMMUNICATIONS

REGULATIONS AND SCHEDULE OF CHARGES FOR

COMPETITIVE INTEREXCHANGE

TELECOMMUNICATIONS SERVICES

WITHIN THE STATE OF ARIZONA

ADMINISTRATIVELY  
APPROVED FOR FILING

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Issued: November 13, 2000

Effective: December 13, 2000

William Wallace, President  
Two Conway Park  
150 Field Drive, Suite 300  
Lake Forest, Illinois 60045

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# ORIGINAL

OnePoint Communications – Colorado, LLC  
d/b/a OnePoint Communications

A.C.C. Tariff No. 2  
2<sup>nd</sup> Revised Page 2  
Cancels 1<sup>st</sup> Revised Page 2

## CHECK PAGE

All of the pages of this Tariff are effective as of the date shown at the bottom of the page. Original and revised pages as named below comprise all changes **from** the original Tariff.

| PAGE | REVISION                      |
|------|-------------------------------|
| 1    | 1 <sup>st</sup> Revised Page  |
| 2    | 2 <sup>nd</sup> Revised Page* |
| 3    | 2 <sup>nd</sup> Revised Page* |
| 4    | Original Page                 |
| 5    | 2 <sup>nd</sup> Revised Page* |
| 6    | Original Page                 |
| 7    | Original Page                 |
| 8    | Original Page                 |
| 9    | Original Page                 |
| 10   | Original Page                 |
| 11   | Original Page                 |
| 12   | Original Page                 |
| 13   | Original Page                 |
| 14   | Original Page                 |
| 15   | Original Page                 |
| 16   | Original Page                 |
| 17   | Original Page                 |
| 18   | Original Page                 |
| 19   | Original Page                 |
| 20   | Original Page                 |
| 21   | Original Page                 |
| 22   | Original Page                 |
| 23   | Original Page                 |
| 24   | Original Page                 |
| 25   | Original Page                 |
| 26   | Original Page                 |
| 27   | Original Page                 |
| 28   | 1 <sup>st</sup> Revised Page  |
| 29   | Original Page                 |
| 30   | Original Page                 |
| 31   | Original Page                 |
| 32   | Original Page                 |
| 33   | Original Page                 |
| 34   | Original Page                 |
| 35   | Original Page                 |
| 36   | 1 <sup>st</sup> Revised Page  |

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# ORIGINAL

OnePoint Communications – Colorado, LLC  
d/b/a OnePoint Communications

A.C.C. Tariff No. 2  
2<sup>nd</sup> Revised Page 3  
Cancels 1<sup>st</sup> Revised Page 3

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CHECK PAGE (continued)

| PAGE | REVISION                      |
|------|-------------------------------|
| 37   | Original Page                 |
| 38   | Original Page                 |
| 39   | Original Page                 |
| 40   | Original Page                 |
| 41   | Original Page                 |
| 42   | Original Page                 |
| 43   | Original Page                 |
| 44   | Original Page                 |
| 45   | Original Page                 |
| 46   | Original Page                 |
| 47   | Original Page                 |
| 48   | 1 <sup>st</sup> Revised Page* |
| 49   | Original Page                 |
| 50   | Original Page                 |
| 51   | 1 <sup>st</sup> Revised Page  |
| 52   | Original Page                 |
| 53   | Original Page                 |
| 54   | Original Page                 |
| 55   | Original Page                 |
| 56   | 1 <sup>st</sup> Revised Page  |
| 57   | Original Page                 |
| 58   | Original Page                 |
| 59   | Original Page                 |
| 60   | Original Page                 |
| 61   | Original Page                 |
| 62   | Original Page*                |
| 63   | Original Page*                |

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TABLE OF CONTENTS

|   | Page No. |
|---|----------|
| Section 3 – Description of Services ..... | 49       |
| 3.1 Outbound Services .....               | 49       |
| 3.2 Inbound Services.. ..                 | 50       |
| 3.3.1 Directory Assistance.. ..           | 51       |
| 3.3.2 Operator Toll Assistance .....      | 51       |
| 3.4 Miscellaneous Charges.. ..            | 52       |
| 3.5 Optional Calling Plans.. ..           | 53       |
| Section 4 – Rates and Charges .....       | 54       |
| 4.1 Outbound Services .....               | 54       |
| 4.2 Inbound Services.. ..                 | 55       |
| 4.3.1 Directory Assistance.. ..           | 56       |
| 4.3.2 Operator Toll Assistance.. ..       | 56       |
| 4.4 Miscellaneous Charges.. ..            | 57       |
| 4.5 Optional Calling Plans.. ..           | 58       |
| Section 5 – Promotions .....              | 59       |
| 5.1 General .....                         | 59       |
| 5.2 Reserved For Future Use.. ..          | 60       |
| Section 6 – Individual Case Basis .....   | 61       |
| 6.1 General .....                         | 61       |
| Section 7 – Calling Card Service .....    | 62 (N)   |
| 7.1 Pre-paid Calling Card Service .....   | 62 (N)   |

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SECTION 2 - RULES AND REGULATIONS

2.6 Obtaining Service (continued)

2.6.3 Customer Deposits

Any Applicant whose credit is not acceptable to the Company as provided in Section 2.6.2 of this Tariff may be required to make a deposit to be held by Company as a guarantee of payment for service provided under this Tariff. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company if re-establishment of credit is not satisfactory subject to Section 2.6.2 of this tariff.

Except as otherwise specified in the Tariff, the amount of such deposit shall not exceed the amount of charges for service which it is estimated will accrue for a period of two months; however, **after** service has been established and experience demonstrates that the amount of the outstanding deposit is not suitable to safeguard the interests of the Company, the Company may require an adjustment of the deposit not exceeding the charges which it is estimated will accrue for a period of two months.

When service is terminated, any balance of the deposit remaining after deduction of all sums due the Company will be returned to the customer. No deposit shall be held beyond a **one-** year period during which the customer has established satisfactory credit. Interest rate and method of calculation shall be filed with and approved by the Commission in a Tariff proceeding.

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The fact that a deposit is held by the Company shall in no way relieve the applicant or customer from compliance with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any sums due the Company for the service rendered.

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SECTION 2 • RULES AND REGULATIONS

2.10 Customer Service

The Company maintains a Customer Service Department exclusively for Customers' questions, requests for service, compliments, complaints and trouble handling. The Company's Customer Service address and toll free number are printed on the Customer's bill. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free numbers are provided with the Customer's call detail. Customers may contact the Company's Customer Service Department in writing or by calling a toll free number.

The Customer Service Department is located at 1200 Mercantile Lane, Largo, Maryland 20785. The toll free number is (888) 663-7646. Excluding holidays, Customer Service Representatives are available 7:30 AM to 12:30 AM eastern time Monday through Saturday, 12:00 PM to 9:00 PM eastern time on Sunday. After hours and on holidays, Customers are automatically forwarded to an answering service for messaging.

(T)  
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Customer Service support for repair services is available twenty four (24) hours per day, 365 days per year at (888) 663-7646. After hours, trouble management teams will be paged by the answering service for immediate response to reports of trouble and repair needed.

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SECTION 2 ■ RULES AND REGULATIONS

2.20 Credits

2.20.1 Allowances for Interruptions

The Company will take appropriate measures to assure minimal service interruptions. If service is interrupted, appropriate action will be taken to the extent possible to restore service within twenty four (24) hours following notification by the Customer.

Interruptions of more than twenty four (24) consecutive hours, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer will be credited to the Customer's account upon the Customer's request at the proportionate monthly charge involved for each twenty four hours or fraction thereof of interruption.

2.20.2 Credit for an Incomplete Call

An incomplete call is a call where two-way communication was not possible between the called station and the calling station. When a Customer notifies the Company that the Customer has been inadvertently billed for an incomplete call, the Company will issue credit for the amount of the charge for that call.

2.20.3 Credit for Loss of Pre-paid Calling Card

If the Customer notifies the Company that a particular Prepaid Phone Card has been lost or stolen prior to the activation of its PIN, the Company will use its best efforts to ensure that such PIN is not activated.

(N)  
|  
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SECTION 4 – MAXIMUM RATES AND CHARGES

4.3.1 Directory Assistance

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Direct dialed calls to directory assistance will be billed at up to \$0.64 per intraLATA call and up to \$1.19 per interLATA call. Person-to-Person and collect calls to directory assistance are not permitted. A credit allowance for directory assistance will be provided if the Customer experiences poor transmission quality, is cut-off, receives an incorrect telephone number or misdials the intended directory assistance number and immediately informs the Company of such request for credit.

4.3.2 Operator Assisted Calling

(N)

|  |         |
|--|---------|
| Station-to-Station (collect, third party or operator dialed) | \$ 1.30 |
| Person-to-Person   | \$3.50  |
| Usage Charge, per minute of use                              | \$0.30  |

(N)

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SECTION 5 - PROMOTIONS

ORIGINAL

5.2 Market Trial Service Program

Beginning October 1, 1999, and ending March 31, 2000, **OnePoint** Communications-Colorado, L.L.C. (“OnePoint”) will offer the “200 Free Minutes” market trial service program to any new residential customer or existing local exchange only customer who elects to subscribe to both local exchange and long distance service from **OnePoint**. Each participating customer will receive a one time credit of \$14.00 (fourteen dollars, the equivalent of two hundred minutes of interstate usage at seven cents per minute). This one time credit will appear on the customer’s monthly bill. This trial will be available in the State of Arizona.

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Orders for the market trial program described above must be activated by May 1, 2000. This market trial program will end on March 31, 2000. However, **OnePoint** reserves the right to discontinue this offer at any time prior to the expiration date. All other terms and conditions of this tariff apply to all customers. This market trial service program may not be combined with any other promotional offering, and applies only to residential customers.

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SECTION 7 – CALLING CARD SERVICE

(N)

7.1 Pre-paid Calling Card Service

7.1.1 Description of Service

Calls are real-time rated during call progression. The total price of each call, including applicable taxes, is calculated on the basis of usage and is deducted from the available account balance associated with each Phone Card. The Company debits the Cardholder's account balance as the Cardholder places a call. The Cardholder receives a warning tone two minutes before the balance reaches zero. Calls in progress will be terminated when the balance reaches zero.

The Cardholder may access the network from anywhere in the United States by dialing a universal "Toll Free" number, a PIN, and the called telephone number.

7.1.2 Availability

Prepaid Calling Cards are available to Residential Customers and Business Customers.

7.1.3 Features

A) Instructions Available in Multiple Languages

The Company may make available to the Cardholder different Toll Free access numbers for instructions in English or Spanish, or other languages as appropriate.

B) Sequential Calling

Sequential Calling allows the Cardholder to make several calls without disconnecting from the system after the completion of each call.

(N)

## SECTION 7 – CALLING CARD SERVICE

(N)

### 7.1 Pre-paid Calling Card Service (continued)

#### 7.1.4 Domestic Rates (calls within the United States)

The maximum usage rates for domestic calls are as follows:

Call Initiation ..... \$ 1.99 per call

Rate per minute ..... \$0.50 per minute

Initial call period ..... 15 minutes per call

Subsequent call periods ..... 15 minute increments

#### 7.1.5 International Rates (calls made from the United States)

The maximum usage rates for international calls are as follows:

Call Initiation ..... \$ 4.99 per call

Rate per minute ..... \$5.00 per minute

Initial call period ..... 25 minutes per call

Subsequent call periods ..... 25 minute increments

#### 7.1.6 Maintenance Fee

A monthly or weekly maintenance fee applies to each Pre-paid Calling Card, and is identified on each specific Calling Card. The maximum rates for this monthly or weekly maintenance fee are as follows:

Monthly Fee ..... \$ 2.99

Weekly Fee ..... \$ 0.75

#### 7.1.7 Directory Assistance

The maximum charge is \$2.00 per minute

(N)

SECTION 1 - INTRASTATE LOCAL EXCHANGE RATES AND CHARGES

Exchange Services:

Unlimited Calling:  
Residential ..... \$ 13.00  
Business ..... \$ 17.43

Economy Line:  
Residential ..... \$ 8.05 (T)

Local Usage Charges:  
Residential Message Unit ..... \$ 0.20

Temporary Suspension of Service:

|                                    | <u>Nonrecurring<br/>Charge</u> | <u>Monthly<br/>Rate</u>             |
|------------------------------------|--------------------------------|-------------------------------------|
| Suspension of Entire Service ..... | \$5.00                         | 50% of the<br>Fixed Monthly<br>Rate |

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Effective: *May 18, 2000*

## SECTION 1 – INTRASTATE LOCAL EXCHANGE RATES AND CHARGES

### Custom Calling Features

|  | <u>Residence</u> | <u>Business</u> |     |
|--|------------------|-----------------|-----|
| Anonymous Call Rejection   |                  |                 |     |
| To Caller ID, Caller ID with Name and  |                  |                 |     |
| Return Call Customers .....  | \$ 0.00          | \$ 0.00         |     |
| Call Block .....   | \$ 4.50          | \$ 4.50         |     |
| Discounted .....   | \$ 2.25          | N/A             |     |
| Call Forwarding .....  | \$ 3.00          | \$ 5.00         |     |
| Discounted .....   | \$ 1.50          | N/A             |     |
| Call Forward Busy .....  | \$ 1.85          | \$ 5.00         |     |
| Call Forward Busy/DA .....   | \$ 2.60          | \$ 7.00         |     |
| Call Forward DA .....  | \$ 2.60          | \$ 4.50         |     |
| Call Waiting .....   | \$ 5.00          | \$ 7.50         |     |
| Per Use .....  | \$ 0.75          | \$ 0.75         |     |
| Caller ID' .....   | \$ 7.50          | \$ 7.50         | (C) |
| Call Waiting ID .....  | \$ 5.00          | \$ 7.50         |     |
| Caller ID with Name .....  | \$ 5.95          | \$ 7.95         |     |
| Distinctive Ringing, 1 st Line .....   | \$ 5.00*         | N/A             |     |
| Discounted .....   | \$ 2.50*         | N/A             |     |
| Distinctive Ringing, 2 <sup>nd</sup> and 3 <sup>rd</sup> Line .....                | \$ 2.80*         | N/A             |     |
| *An Installation Charge of \$14.00 applies in addition to the Move Add Change Fee. |                  |                 |     |
| Line Block .....   | \$10.00          | \$10.95         |     |
| Priority Call .....  | \$ 4.00          | \$ 3.50         |     |
| Discounted .....   | \$ 1.75          | N/A             |     |
| Repeat Call .....  | \$ 3.15          | \$ 3.50         |     |
| Discounted .....   | \$ 1.75          | N/A             |     |
| Return Call .....  | \$ 4.00          | \$ 3.00         |     |
| Select Forward <sup>1</sup> .....  | \$ 2.50          | N/A             | (C) |
| Discounted .....   | \$ 1.75          | N/A             |     |
| Speed Calling ~ 8 <sup>1</sup> .....   | \$ 3.00          | N/A             | (C) |
| Discounted .....   | \$ 1.00          | N/A             |     |
| Speed Calling ~ 30 .....   | \$ 4.00          | N/A             |     |
| Three Way Calling .....  | \$ 3.50          | \$ 4.00         |     |
| Discounted .....   | \$ 1.75          | N/A             |     |
| Per Use .....  | \$ 0.75          | \$ 0.75         |     |

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<sup>1</sup> Effective April 20, 2000, these Custom Calling Features are grandfathered and are only available to existing customers at existing locations.

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**ORIGINAL**

SECTION 1 – INTRASTATE LOCAL EXCHANGE RATES AND CHARGES

Optional Feature Packages: <sup>[1]</sup>

|                                      | <u>Residence</u> |
|--------------------------------------|------------------|
| 1. The Basics .....                  | \$19.75          |
| 2. The Works .....                   | \$25.60          |
| 3. The Favorites .....               | \$27.75          |
| 4. The Roommate Package .....        | \$31.50          |
| 5. The Working at Home Package ..... | \$36.00          |

Optional Convenience Packages:

|                                    | <u>Residence</u> |
|------------------------------------|------------------|
| 1. The Simple One .....            | \$20.50          |
| 2. The Standard One .....          | \$25.25          |
| 3. The All-in-One .....            | \$31.25          |
| 4. The Simple Unlimited .....      | \$25.00          |
| 5. The Simple Unlimited Plus ..... | \$31.50          |
| 6. The Unlimited .....             | \$20.00          |
| 7. The Unlimited Plus .....        | \$27.00          |

(N)

Custom Calling, Per Occurrence:

|                     | <u>Residence</u> | <u>Business</u> |
|---------------------|------------------|-----------------|
| Call Trace .....    | \$ 2.00          | \$ 2.00         |
| Repeat Call * ..... | \$ 0.75          | \$ 0.75         |
| Return Call * ..... | \$ 0.75          | \$ 0.75         |

\*Usage basis Repeat Call and Return Call are pricing options which will be available where facilities permit. For any month, the total usage billing will not exceed \$6.00 for each service.

Custom Calling Per Month:

|                  | <u>Residence</u> | <u>Business</u> |
|------------------|------------------|-----------------|
| Call Trace ..... | \$ 4.00          | \$ 2.00         |

<sup>[1]</sup> Effective March 1, 1999, the Optional Feature Packages are grandfathered and only available to existing customers at existing locations.

SECTION 1 -INTRASTATE LOCAL EXCHANGE RATES AND CHARGES

RECEIVED

Enhanced Services:

|  | Installation<br>C h a r g e | Per<br>M o n t h |     |
|--|-----------------------------|------------------|-----|
| Hotline                                      |                             |                  |     |
| Per Residence Individual line .....          | \$ 0.00                     | \$ 2.00          |     |
| Per Business Individual line .....           | \$ 0.00                     | \$ 2.00          |     |
| Warmline                                     |                             |                  |     |
| Per Residence Individual line .....          | \$ 0.00                     | \$ 2.50          |     |
| Per Business Individual line .....           | \$ 0.00                     | \$ 2.50          |     |
| Remote Call Forwarding                       |                             |                  |     |
| Per Remote Call Forwarding arrangement ..... | \$40.00                     | \$20.00          |     |
| Per Call Charge .....                        | \$ 0.11                     |                  | (M) |
| Referral (per equipped line)                 |                             |                  |     |
| Residential .....                            |                             | \$ 0.00          |     |
| Business .....                               |                             | \$ 0.00          |     |
| Message Waiting Indicator                    |                             |                  |     |
| Audible Signal, Per Individual Line          |                             |                  |     |
| Residential .....                            | \$13.00                     | \$ 0.05          |     |
| Business .....                               | \$13.00                     | \$ 0.25          |     |

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SECTION 1 - INTRASTATE LOCAL EXCHANGE RATES AND CHARGES

Directory Services:

ORIGINAL

Preferred Phone Number Service

|   | <u>Non-recurring<br/>Charges</u> | <u>Per<br/>Month</u> |
|---|----------------------------------|----------------------|
| Residence Services, per preferred<br>Telephone number ..... | \$ 50.00                         | \$0.00               |
| Business Services, per preferred<br>telephone number .....  | \$ N/A                           | N/A                  |

Directory Listing

No Charge for primary listing.

Non Listed Number

Per Non Listed Number

|                   |           |         |     |
|-------------------|-----------|---------|-----|
| Residential ..... | \$ 9.25*  | \$ 1.55 | (I) |
| Business .....    | \$ 22.00* | \$ 1.55 |     |

Non Published Number

Per Non Published Number

|                   |          |         |     |
|-------------------|----------|---------|-----|
| Residential ..... | \$ 9.25* | \$ 1.90 | (I) |
| Business .....    | \$ 22.00 | \$ 1.90 |     |

\* The Non-recurring Charge applies only to subsequent service order activity. This charge does not apply if the Customer subscribes to Non Published Number concurrent with the initial service order activity to install basic service.

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SECTION 1 INTRASTATE LOCAL EXCHANGE RATES AND CHARGES

Directory Services (continued):

Additional Directory Listing

|   | <u>Non-recurring<br/>Charges</u> | <u>Per<br/>Month</u> |
|---|----------------------------------|----------------------|
| Residence Services, per<br>Additional listing | \$ 8.50                          | \$ 1.50              |
| Business Services, per<br>Additional listing  | \$22.00                          | \$3.00               |

Direct Dialed Directory Assistance Service Calls, per call\* ..... \$ 0.75

\* This charge applies to those calls exceeding the monthly allowance specified below.

Residential Directory Assistance Allowance

Free Direct Dialed Call per month ..... 0

Call Completion Service

Call Completion Service, per call completed ..... \$ 0.00

Reverse Directory Assistance Service

Reverse Directory Assistance Service, per call ..... \$ 0.75

(N)  
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SECTION 2 -- INTEREXCHANGE RATES AND CHARGES

Outbound Services:

Residential Basic Rates ..... \$ 0.15 per minute

IntraLata Standard Residential Call Rate ..... \$ 0.10 per minute

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Business Basic Rates ..... \$ 0.15 per minute

Inbound Services:

Residential 800 ..... \$ 0.25 per minute

Business 800 ..... \$ 0.25 per minute

Direct Dialed Directory Assistance:

IntraLATA ..... \$ 0.75 per call

InterLATA ..... \$ 1.00 per call

Returned Check Charge ..... \$30.00

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SECTION 2 INTEREXCHANGE RATES AND CHARGES

(N)

Calling Card Service

ORIGINAL

Post-paid Calling Card Service Rates and Charges

Activation Fee

A one time fee applies per Calling Card issued to a **OnePoint** customer.

Activation Fee = \$ 0.99 one time charge

Calling Card Surcharge

A surcharge for use of the calling card service applies to each call made using the **OnePoint** Communications Calling Card.

Calling Card Surcharge = \$0.50 per call placed

Payphone Surcharge

A surcharge applies to any **OnePoint** Communications Calling Card Service call made from a payphone. This surcharge is in addition to the Calling Card Surcharge.

**Payphone** Surcharge = \$0.35 per call placed from a **payphone**

Directory Assistance and Operator Services Charges

Directory Assistance and Operator Services Charges will be applies to the Calling Card billing where such services are utilized by the customer. Billing will be at the rates and under the conditions discussed elsewhere in Tariff No. 2 for Directory Assistance Service and Operator Services.

Per Minute Charges using the **OnePoint** Communications Calling Card Service

Per minute charges for using calling card service are billed at the same rate the customer has selected for the toll service provided to the customer's residence, shown in the tariff as the **OnePoint** (1+) Dialing Domestic Calling Plan rates. These per minute rates are described elsewhere in Tariff No. 2, or in the interstate and international tariffs on file with the FCC, and depend upon the various package options selected by the customer.

(N)

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Pre-paid Calling Card Service

(N)

Description of Service

Calls are real-time rated during call progression. The total price of each call, including applicable taxes, is calculated on the basis of usage and is deducted from the available account balance associated with each Phone Card. The Company debits the Cardholder's account balance as the Cardholder places a call. The Cardholder receives a warning tone two minutes before the balance reaches zero. Calls in progress will be terminated when the balance reaches zero.

The Cardholder may access the network from anywhere in the United States by dialing a universal "Toll Free" number, a PIN, and the called telephone number.

Availability

Prepaid Calling Cards are available to Residential Customers and Business Customers.

Features

A) Instructions Available in Multiple Languages

The Company may make available to the Cardholder different Toll Free access numbers for instructions in English or Spanish, or other languages as appropriate.

B) Sequential Calling

Sequential Calling allows the Cardholder to make several calls without disconnecting from the system after the completion of each call.

(N)

Pre-paid Calling Card Service (continued)

(N)

Domestic Rates (calls within the United States)

The maximum usage rates for domestic calls are as follows:

Call Initiation ..... \$ 1.99 per call  
Rate per minute ..... \$ 0.50 per minute  
Initial call period ..... 15 minutes per call  
Subsequent call periods ..... 15 minute increments

International Rates (calls made from the United States)

The maximum usage rates for international calls are as follows:

Call Initiation ..... \$ 4.99 per call  
Rate per minute ..... \$ 5.00 per minute  
Initial call period ..... 25 minutes per call  
Subsequent call periods ..... 25 minute increments

Maintenance Fee

A monthly or weekly maintenance fee applies to each Pre-paid Calling Card, and is identified on each specific Calling Card. The maximum rates for this monthly or weekly maintenance fee are as follows:

Monthly Fee ..... \$ 2.99  
Weekly Fee ..... \$ 0.75

Directory Assistance

(N)

The maximum charge is \$2.00 per minute